



COVID-19 Opening Update

Upon the opening of our Salons on the 4th July 2020 we would like to assure you that the safety of our team and our guests is our number one priority. We have been working hard behind the scenes preparing the adequate measures and plans to re-open again to ensure our salons are a safe place to be.

We have extended our opening hours and limited our capacity to ensure we are following the required social distancing recommendations. There will be a restricted number of stylists and clients in each salon at one time.

All our team have completed their Barbicide covid19 certification and all equipment and kit will be sterilised using this chemical after each client. We will be wearing all necessary PPE throughout your visit including masks, aprons and gloves.

We have altered our service menu with 'express service' additions including quick, colour services to allow shorter visiting times as well as offering vulnerable appointment times.

Our hygiene measures have been extremely heightened therefore we kindly ask you to follow our rules as outlined below when you come into our Salons.



We ask if you could all please read the following points carefully before attending your appointment;

- Please wear a mask to your appointment
- Please do not attend your booking if you have any of the COVID-19 symptoms. Please ensure you cancel and rebook your appointment as soon as your symptoms arise.
- Bring only yourself to your appointment - no family/friends/pets.
- Upon entering the salon you will be asked to use a hand sanitiser and thoroughly clean your hands.
- Where possible please do not bring outdoor clothing into the salon such as coats or jackets – please leave them in your cars and do not bring any bags/possessions into the salon apart from what you need. Feel free to bring in your own drinks as unfortunately we will not be providing refreshments at this time.
- No magazines will be provided due to cross contamination.
- Please remain seated. Do not wander around the salon or pick up retail items. Please ask a member of staff for help.
- We will be working with reduced customers in the salon and extended opening hours. This will mean we will be fully implementing our cancellation policy (less than 48 hours prior to your appointment) and you will be charged for late cancellation or no show.
- Please do not arrive early, we will not have a reception area to wait so you will be asked to wait in your car.
- Payments taken by card where possible. Preferably this will be taken when your appointment is made.
- Staff will be social distancing and certain hair stations will be closed to ensure we remain 1m apart wherever possible.

Thank you in advance for your co-operation making our salons a safe place to be.